



Terms & Conditions

www.perdect.com

+91 7976021677

info@perdect.com

1. Contract

1. These Terms apply to all orders. For purpose of definition orders are signed Purchase Orders and confirmation in writing of a quote being accepted. Receipt of order by you, constitutes your acceptance that our conditions are the only conditions that apply to the contract. In addition payment of your first invoice by you, constitutes your acceptance of our terms and conditions.

2. Your agreement and business relationship is with Perdeck Private Limited for the term of your project and any hosting or ongoing work thereafter. Registered address: JK Tower, Jaipur, India
We are company number U72900RJ2021PTC077467 is registered in India.

3. Quotations must be signed off in writing and orders are accepted subject to our right to adjust prices due to an increase in wages, taxation, production costs or other reasonable increases. Perdeck will carry out work specified within the quotation document.
Quotations are only valid for 30 days and all prices are subject to VAT.

4. Any discounts are offered on the strict understanding that the accounts are paid by the due date. We reserve the right to invoice for any such discounts on accounts which become overdue.

2. Invoicing and Payment Terms

1. Unless otherwise agreed or stipulated, our standard invoicing terms are 50% upfront as a non-refundable deposit invoice to be paid before work commences upon accepting instructions. A further 25% is invoiced upon design approval or when a proofing link is emailed and no more work will be carried out until that invoice is settled. The final 25% will be invoiced upon completion / delivery / sign off and must be paid. If no requests for amendments or are provided, or the client fails to provide content and/or instruction within four weeks, the final 25% will be invoice and is payable. All website invoices must be paid in full prior to go-live*.

* Please note that we do everything we can to keep a project on track, content collation is often underestimated. If you are unable to provide all your content by the time we have done your build, it does not mean we have not done our job. Once your site is built and ready to go live, whether it has placeholder images or dummy text we will issue our final invoice.

2. Any costs for print production must be paid in advance of a job going to print and must be settled before print delivery date. Print jobs will only be dispatched when payment is settled in full. We cannot be held responsible for delays caused in waiting for funds to clear.

3. Perdect do not offer credit terms. Invoices are payable within 14 days of the dated invoice and any late payments will incur a cost of 5% per month above the Bank of India base rate. In the event of late or missed payments Make reserves the right to take down any website without notice.

4. Payment is currently acceptable by BACS, CHAPS transfer or cash. Please note that we do not accept cheques.

3. Project Work

1. Variances are defined as additional requests falling out of scope of the project brief or agreed proposal or if a sitemap, design or website has been signed off and change requests are made after that point. Variances will be charged for on top of the quoted price at an hourly rate of £85 plus VAT and will impact on your project timeline. (Or quoted for separately as a new job if this is expected to take more than 6 hours labour).

2. A project brief or scope will be agreed prior to work commencing. Clients must at their own expense supply Make with all necessary materials and information to provide the services laid out in the order. We request all assets and content for a project to be supplied up front at the start of a project.

3. We maintain the right to refuse any material which may be deemed to be offensive, abusive, indecent, defamatory, obscene, menacing or in any breach of confidence, copyright, privacy or any other right or in any way thought to be unsuitable for reproduction. We accept no responsibility for the content of a client's website or printed material.

4. Your website footer will contain a discreet link back to our website. If you wish for this to be removed it must be agreed before commencement of your project and there will be a charge of \$250 for the request. You also agree to Make to place work samples on our own website and for use in our own promotion.

4. Hosting

1. If a client requires Perdect to purchase a domain name, that can be transferred to the client at any time upon request save for overdue accounts and Make does not claim IP for any domain name purchased for and on behalf of a client.

2. If the client has purchased the domain name you must be able to manage the DNS settings and repoint the 'A' and 'WWW' records to our web server IP address which will be provided to you. If you require assistance to do this there will be an admin charge of \$45. We cannot accept responsibility for failure to repoint the domain name or being unable to work with your chosen domain host.

3. In the instance of website hosting, it is assumed that a website is hosted with Make unless otherwise agreed in advance. Our maintenance package to keep your website updated and secure on our server is mandatory along with a hosting package (prices will be provided with your project proposal).

4. Website migration. Should you wish to terminate a hosting agreement it must be provided in writing in accordance with these Terms. Migration of a hosted website to an alternative host provider will incur an admin fee for preparing files and backups of the database which will be supplied on disc. It must be noted that we cannot be held responsible for installing a website on a third party server and / or ensuring the website works on a third party server.

5. General Terms

1. This agreement may be terminated by either Perdect Private Limited or you providing written notice is given to the other party in a reasonable time frame, 30 days. Upon cancellation of any project, Perdect reserves the right to invoice for all work completed until such time. You will be liable for any third party costs incurred prior to cancellation of the contract.

2. Complaints must be made at the time of receiving printed goods and any complaints thereafter 24 hours are void. For any other work, complaints must be raised in a timely and constructive manner to your project contact in writing. Perdect will endeavour to respond to and rectify any reasonable issues arising quickly and efficiently.

3. Perdect does not implicitly offer exclusivity to any client for their defined industry. If this is required an acceptable fee and reasonable duration will be negotiated on a case-by- case basis.

4. Perdect warrants and represents to the Client that it will perform its obligations under these Terms with reasonable skill and care.

5. We reserve the right to Perdect changes to these Terms and any adjustments will be provided in writing to you.

6. This contract between ourselves the Company and the Client shall be governed by and construed in accordance with India Law.